

PHARMACIST REVIEWS FOR NEW PATIENTS

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PRIMARY GOAL

The primary goal of Pharmacist Reviews for new patients older than 65 years of age is to optimize medication use by elderly patients in the practice.

DESCRIPTION OF ENHANCEMENT

This is an electronic enhancement that provides automated referrals to ensure new patients who are older than 65 years are scheduled for a medication review by a pharmacist. This enhancement is part of the scheduling database that is used by the reception staff. A specific code is assigned to patients who fulfill these criteria. Reception staff who see this specific code are required to book these patients for a medication review with the pharmacist.

POTENTIAL BARRIERS

1. Ensuring the reception staff schedule these patients for the medication reviews.
2. Patients may be booked again unnecessarily if the pharmacists do not remove the code from the patients' electronic medical record after they have had their medication review.

POTENTIAL FACILITATORS

1. The provision of periodic reminders to the reception staff to maintain this service.
2. Using Team meetings to notify all FHT staff about the enhancement to improve the overall awareness of the FHT and to clarify the expectations regarding the enhancement.

CONTACT INFORMATION

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