

# DIABETES MANAGEMENT

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## PRIMARY GOAL

The primary goal of the Diabetes Management enhancement is to help manage medications in patients with diabetes.

## DESCRIPTION OF ENHANCEMENT

The Diabetes Management enhancement involves the generation of reports or printouts using the practice EMR. These reports are used to identify all patients with diabetes whose HbA1c is greater than 8.0%. Separate lists are generated for each physician in the practice. The physicians review these lists and then refer patients who they feel would benefit to the pharmacist for a medication review by checking off the appropriate box listed beside the patients' names. The patients are then called by the pharmacist or receptionist to schedule an appointment with the pharmacist.

## POTENTIAL BARRIERS

1. As this enhancement requires an EMR to identify patients with a certain clinical parameter (HbA1c > 8.0%), practice sites without EMRs or those who have EMRs that cannot perform this function will have difficulty.
2. Not all physicians who are provided with these lists will refer patients to the pharmacist for a medication review.
3. Patients may not be as receptive to scheduling a medication review if the pharmacist calls the patient before the physician has spoken with the patient about the referral.

## POTENTIAL FACILITATORS

1. The Diabetes Management enhancement promotes chronic disease management in the practice.
2. If the Office Manager or Head Physician is approached with the idea first, this can improve the ease with which the enhancement is implemented into the practice site.

## CONTACT INFORMATION

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